Capturing Lessons in Global Health Care Delivery

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The bottom line: we need to improve health care delivery

- **Situation**: In working to address global health we are very good at research, analysis, guidelines, and communications.

- **Complication**: But we are not very good at implementing programs on the ground, and unlike the world of business, we don’t know how to deliver the goods.

- **Resolution**: We have been working with the best teachers of business case studies to write, study, learn from and teach cases in global health that contain important lessons about how we succeed or fail in the emerging field of global health delivery.
After working on MDRTB and HIV/AIDS, Dr. Jim Kim had an “aha” moment.
The lack of good delivery systems limits the impact of health care investments.
the implementation bottleneck

- Vaccines
- Primary Health Care
- Drug therapies
- Maternal Child Health Care
- Basic Surgery

New Developments:
- Microbicides and other preventive tools
- New malaria and TB drugs, diagnostics
- New combination therapies
- Drugs for neglected diseases
- >10 new vaccines
There was a great opportunity for global health to learn from business and partner.
Drs. Jim Kim and Paul Farmer built a team that created business-school style teaching cases

Case Studies with Teaching Notes:
The Academic Model for the Prevention and Treatment of The AIDS Support Organization (TASO) of Uganda
The Avahan India AIDS Initiative: Managing Targeted HIV Prevention at Scale
Botswana's Program in PMTCT
BRAC's Tuberculosis Program: Pioneering Rural DOTS
Building Local Capacity for Health Commodity Manufacturing: A to Z Textile Mills Ltd.
Electronic Medical Records at the ISS Clinic in Mbarara, Uganda
HIV/AIDS in Brazil: Prevention in a decentralized health system
HIV/AIDS in Indonesia: Building a Coordinated Response
HIV Prevention in Maharashtra, India
HIV in Thailand: The 100% Condom Program
HIV Voluntary Counseling and Testing in Hinche, Haiti
The Indus Hospital: Delivering Free Health Care in Pakistan
Investing in Global Health: Botanical Extracts Ltd.
Iran's Triangular Clinic
loveLife: Preventing HIV Among South African Youth
Malaria Control in Zambia
The Measles Initiative

Multidrug-Resistant Tuberculosis Treatment in Peru
Partners in Health in Neno District, Malawi
Political Leadership in South Africa: HIV and National Health Insurance Policy*
Polio Elimination in Uttar Pradesh
The Peruvian National Tuberculosis Control Program
Reducing Child Malnutrition in Maharashtra, India*
Roll-Out of Rapid Diagnostic Tests for Malaria in Swaziland
Surgical Care Delivery at AIC Kijabe Hospital in Rural Kenya*
The Tanzanian Training Centre for International Health*
Tobacco Policy in the Philippines*
Tobacco Control in South Africa
Treating Malnutrition in Haiti with Ready-to-Use Foods
Tuberculosis in Dhaka: BRAC's Urban TB Program
Voluntary Medical Male Circumcision in Kenya

Supporting Materials:
Concept Note: The Global Health Supply Chain
Concept Note: The Global Fund
Concept Note: The Development of TB Treatments and Policy
Concept Note: HIV Prevention
Concept Note: Surgical Care Delivery
Cases in Global Health Delivery Glossary
Instructor's Guide to Using the Collection
*coming 2015
Successful GHD projects share some common themes

Framework for Global Health Delivery

I. Care delivery value chains for medical conditions

II. Shared delivery infrastructure

III. Aligning delivery with external context

IV. Leveraging the health-care delivery system for economic and social development

GHD teaching cases have become helpful learning tools for many.

Case Downloads per Year by Publication Source

- **2012**: Case Centre: 500, HBP: 2000, GHDonline: 500
- **2013**: Case Centre: 500, HBP: 2200, GHDonline: 500
- **2014**: Case Centre: 500, HBP: 2500, GHDonline: 500
Cases are being used all over the world

Number of Countries Downloading Cases over Time

0 25 50 75 100 125
2012 2013 2014
The themes and topics covered in the case collection have grown with the audience

- The audience now includes ministers of health
- Current cases are exploring four countries’ experiences implementing universal health coverage
We made these cases free because we want them to impact those who are least well off

Go to:

www.ghdonline.org/cases
www.hbsp.harvard.edu/list/ghd

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